Instructions for Remote Data Access

With many of us now working and studying remotely, we're here to help answer questions about remote access to data and related resources from ICPSR.

Forward this message to department heads, students, your social media team, and others who might help answer questions from data users at your institution.

Quick Tips

Proxy Servers

Please note that we do not recommend using a proxy server, as it can produce issues including incomplete search results and significantly slower downloading times. However, we understand that proxy servers are sometimes necessary. As proxy information is configured at the institutional level, unfortunately the ICPSR team is unable to help with troubleshooting.

If you are at an institution using a proxy server, we suggest the
Having trouble downloading data or accessing other ICPSR resources? Try these things first (instructions below):

- Open a new private or "incognito" browser window and copy/paste this address into the search bar: https://www.icpsr.umich.edu. Retry your login.
- Reset your password
- Connect to your institution's VPN, if available

## Resetting Your Password

Just need a quick password reset? Visit the [Password Reset Request](https://www.icpsr.umich.edu) page, or email ICPSR Web Support at icpsr-websupport@umich.edu.

## Email Validation

Typically, ICPSR will automatically recognize your institution and validate your account. If you’re trying to download data and receive an unexpected alert that you’re not from a member institution, even though you are, your account may need to be validated. We can update this manually.

To request a validation, send an email to icpsr-help@umich.edu. Include your name, your institutional email address, and the name of your institution.

## VPN

Does your institution use a VPN (Virtual Private Network internet connection)? Each VPN is configured differently, but for most institutions, you can use your VPN to access your ICPSR account.

1. Log into your VPN using the instructions provided by your institution
2. Open a browser window and navigate to icpsr.umich.edu
3. Click "log in" on the top right

Your library or IT team may have additional information available, please contact them for VPN assistance.
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If you are at an institution using a proxy server, we suggest the following steps:

1. Authenticate via your proxy server
2. Open a new browser tab
3. Copy/paste the following URL: https://www.icpsr.umich.edu/

Are you in charge of setting up the proxy server at your institution? Please take a look at the following resources

- Using proxy servers with the ICPSR website
- ICPSR and Proxy Servers

Are you at a member institution? Your library or department may have additional information, please contact them for proxy assistance.

Other FAQ

More help is available! Take a look at our frequently asked questions page for, "What do I do if I'm having trouble logging in with my MyData Account? What about changing my email address or password?"

Additional support is available, visit Get Help with Data.
Still on campus? Sign in now for future remote access

![ICPSR logo]

**Working/studying remotely?**

Sign in to ICPSR before you leave campus for continuing remote access

icpsr.umich.edu | icpsr-help@umich.edu

Take a moment now to sign into your MyData account. This will validate you for six months of ICPSR data and resources just in case things change. Visit [https://icpsr.umich.edu](https://icpsr.umich.edu) and click "log in" at the top right.

Support From Your Institution

Are you at a member institution? Find your institution on the [ICPSR Membership List](https://icpsr.umich.edu/membership). Your Official and/or Designated Representative are a great place to get support! You might also find libguides at your Library and other on-demand resources available directly from your institution.

We're Here To Help

Please feel free to contact [ICPSR-help@umich.edu](mailto:ICPSR-help@umich.edu) for any questions or ideas.